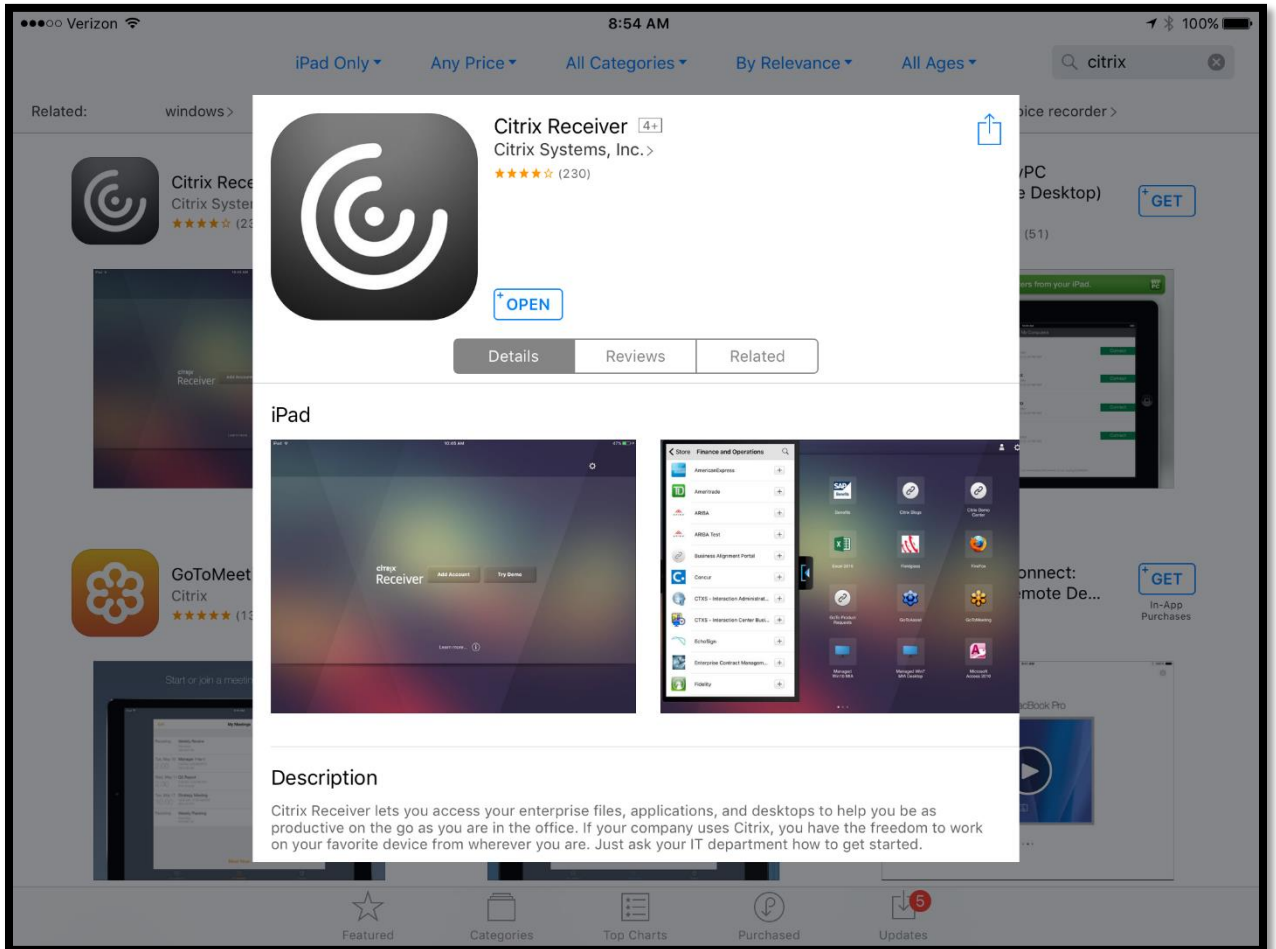


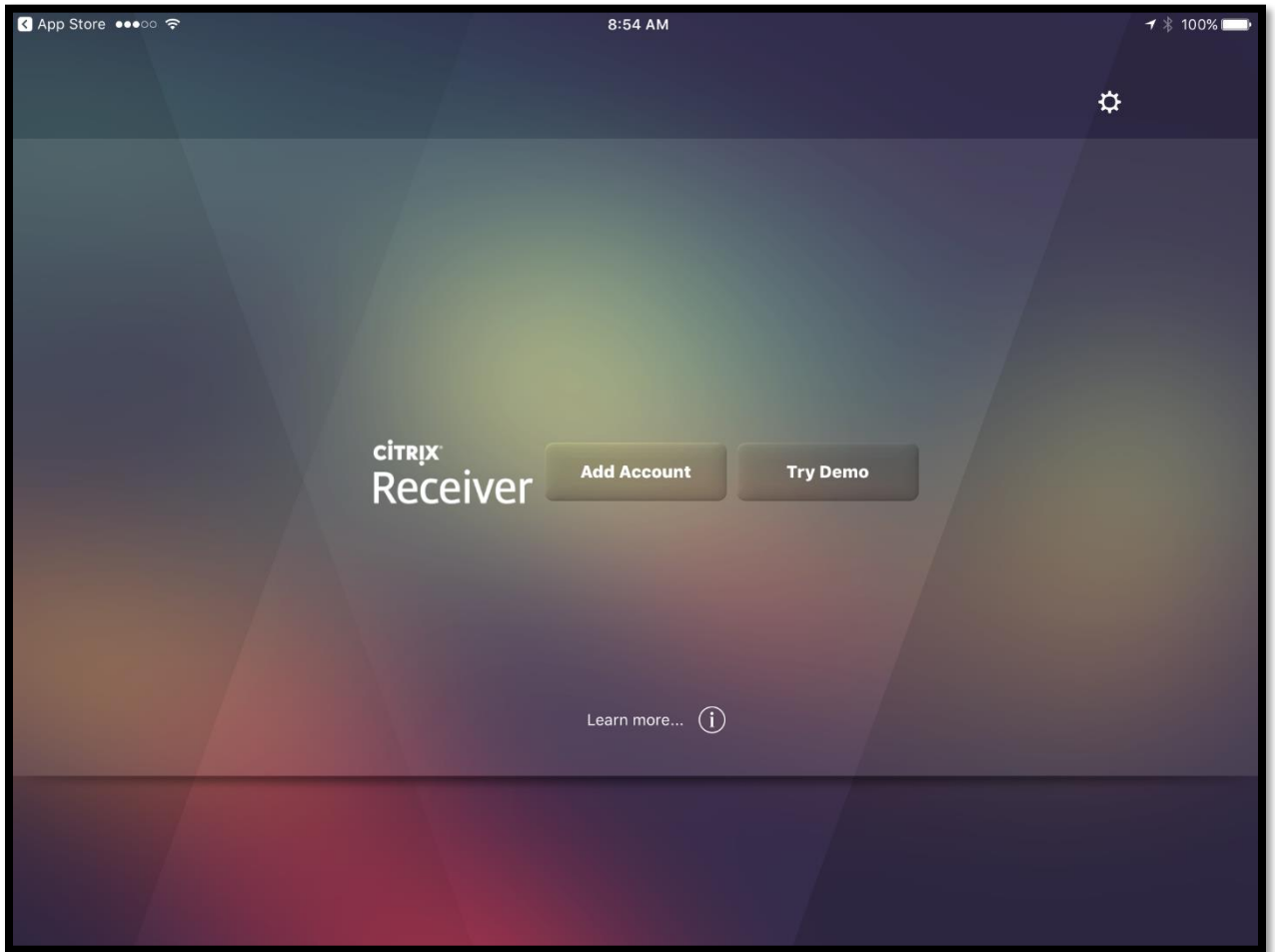
Citrix Receiver –install Guide

This document outlines the connection process to our Citrix environment. Users must already be enrolled in two-factor authentication to access this system.

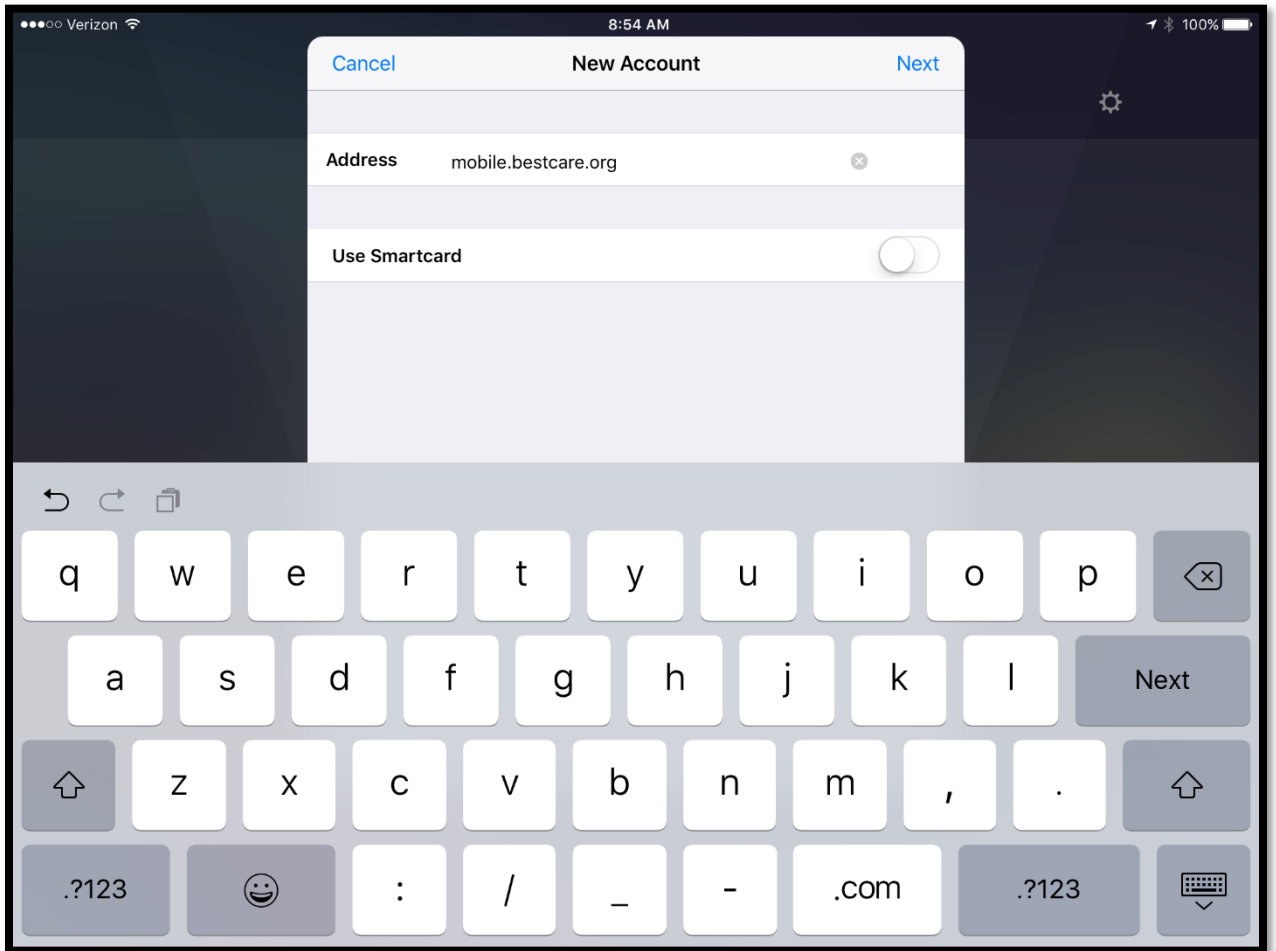
1.) Install the Citrix Receiver.



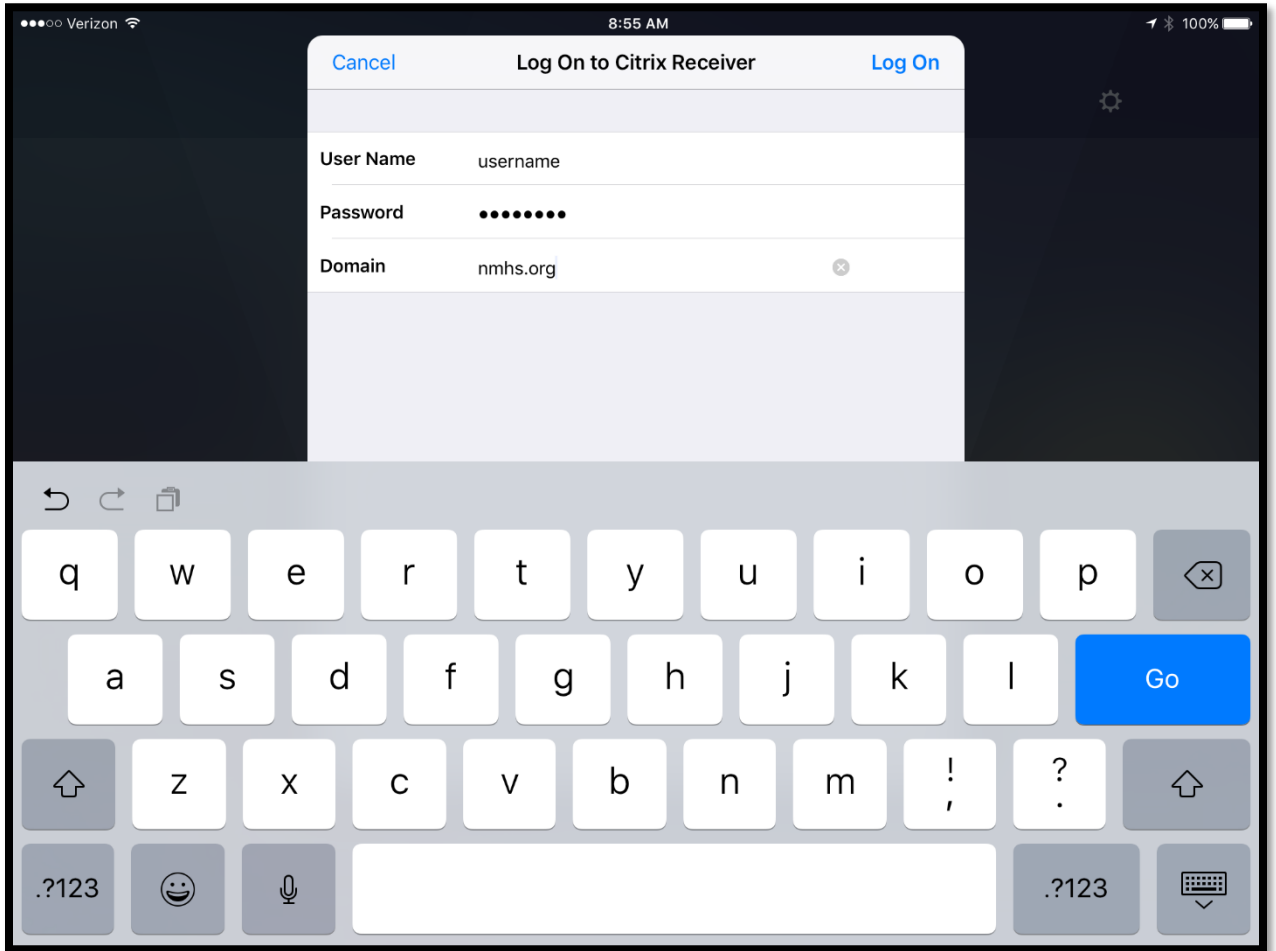
2.) Launch the Citrix Receiver



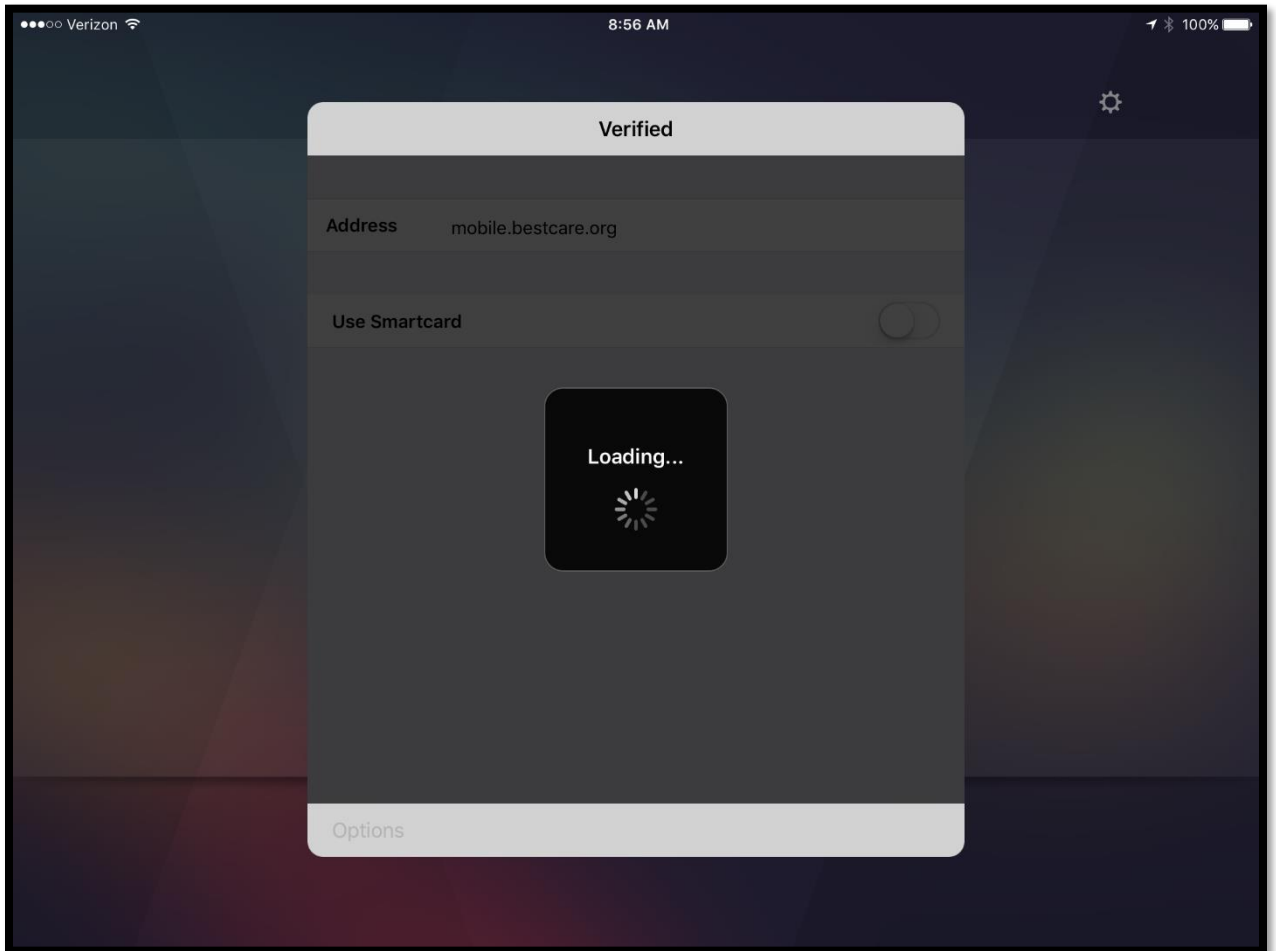
3.) Tap **“Add Account”**, input **https://mobile.bestcare.org** as the address, and tap **Next**



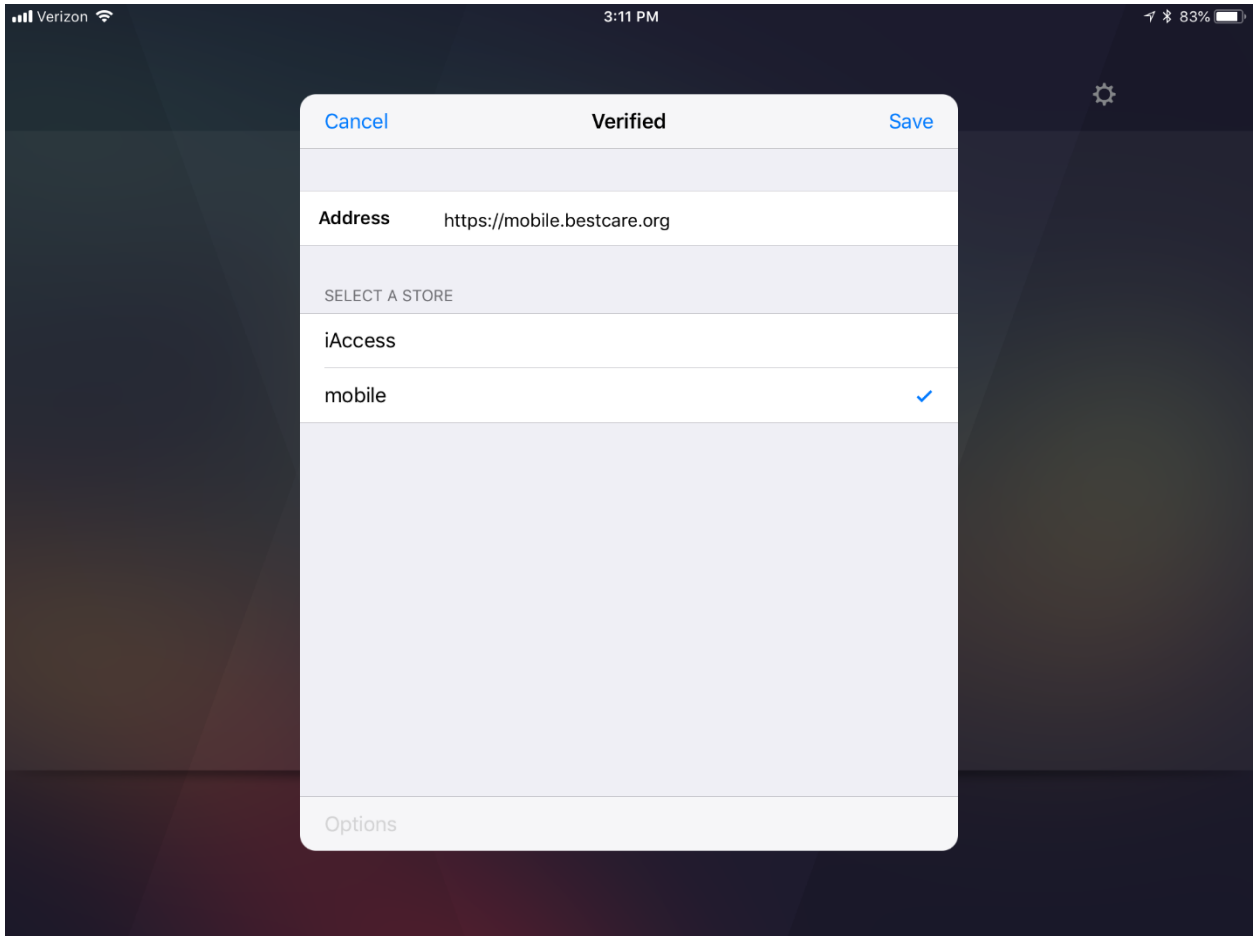
- 4.) Enter your **network username**, **password**, and the **nmhs.org** for **domain** as shown below. Tap “Log On”



5.) You will now see a loading screen until you **complete two-factor authentication**.



- 6.) Once you complete the two-factor authentication process you should see the following summary page. Verify that “mobile” is selected and tap “Save”.



7.) You should now see your Citrix applications.

